



Warden Monthly Report

Southwater Parish Report December 2024

If you witness acts of violence, verbal abuse, drug taking, irresponsible alcohol use or damage to property please report it to Sussex Police via the methods above or anonymously to Crime Stoppers on 0800 555 111 or visit their website: <https://crimestoppers-uk.org/>

Patrol hours TOTAL:	100.00	ASB incidents reported to us TOTAL:	29.00
Foot (high visibility)	36.25	Noise	0
Vehicle	63.75	Neighbours	0
Notices/warnings TOTAL:	27.00	Driving/vehicles	27
Verbal Warning	6	Bicycles	1
Parking Alert	21	Alcohol/Drugs	0
Yellow card warning (ASB)	0	Other	1
Fixed Penalty Notice	0		
Community Protection Warning/Notice	0	Clear up/disposal reports TOTAL:	26.00
Police reports TOTAL:	2.00	Fly tipping / flyposting	3/5
In person	0	Graffiti	0
Phone (including 101 and 999)	2	Dog fouling	5
Email	0	Litter	10
E-CINS (multi-agency reporting)	0	Drug litter	1
Intelligence report	0	Hazards	2
Media reports TOTAL:	3.00	Community events attended	6
Press release / Community magazines	1	School contact	15
Social Media Posts	2	Youth engagement	31
Vulnerable People Welfare Checks	8	Reports to DVLA	1
Signposting	6	Reports to Operation Crackdown	1
Safeguarding referral	0	Admin	35

Anti-Social Behaviour

Through our partnership working, in particular with Sussex Police and Neighbourhood Watch Association, plus routine monitoring of crime reporting websites for information about suspicious activity, people and vehicles we are able to understand and respond to emerging trends.

1/12 – We received a report of two individuals climbing on the roof of Beeson House having gained access via the scaffolding which is in place to make repairs to the roof.

16/12 – We received another report about electric motorbikes being ridden dangerously around the parish and this information has been passed to our local PCSO, Damian Cecil.

Reporting crime and anti-social behaviour

📞 999

- A crime is happening now.
- Someone is in immediate danger or at risk of harm.
- Property is in danger of being seriously damaged.
- A serious disruption to the public is likely.

📞 101

or report online
www.sussex.police.uk

- All non-emergency incidents where the crime has already happened or there is no immediate risk of harm.

CrimeStoppers.

📞 0800 555 111

crime-stoppers-uk.org

- To report crime 100% anonymously.
- Crimestoppers is not the police – it is an independent charity working to help communities.
- Information given will be shared anonymously with the police.

British Transport Police

📞 0800 40 50 40
Text 61016

- Non-emergency incidents on a train or at a station can be reported direct to the British Transport Police online: www.btp.police.uk/reportcrime.
- There is also a Railway Guardian app.

Horsham District Council

communitysafety@horsham.gov.uk

- Report general anti-social behaviour and repeated public nuisance to the ASB team at Horsham District Council.
- You can also report litter, fly-tipping, graffiti, dogs and dog fouling online: www.horsham.gov.uk/report.

See it. Report it.

Reporting crime and ASB means we can work together to reduce it.



Horsham District Community Safety Partnership



Horsham District Council

Parking/vehicles

We conduct regular parking patrols at key times around our schools and there are a small number of drivers who require encouragement to park appropriately.

We received a report about a vehicle parked on a driveway but blocking the use of the foot path making it impossible for a person in a mobility scooter to pass. Please ensure you park your vehicles responsibly.

We are frequently asked about what can be done about vehicles being driven with no Road Tax or a valid MOT. These can be reported using the links below:

<https://www.gov.uk/report-no-mot>

<https://www.gov.uk/report-untaxed-vehicle>

For anti-social driving and abandoned vehicles, please report to Operation Crackdown at:

<https://reports.operationcrackdown.org/asdprs/default.aspx>

Fly tipping, littering & graffiti

• Fly Tipping

04/12 – We located two large pieces of furniture dumped on Weston's Hill.

13/12 – We located another piece of furniture dumped near Buck Barn

20/12 – We located a tyre that has been dumped in Reeds Lane



- **Fly Posting**

31/12 – We removed 5 signs illegally placed on street furniture

- **Graffiti**

Nothing to report

- **Litter**

In support of the excellent work done by our Parish Litter Picker, we undertook a number of litter patrols particularly around the skate parks and the Country Park car parks ensuring that together we keep Southwater clean and tidy.

If you would like to collect litter in your local area at a time which suits you, Horsham District Council will support you with appropriate equipment through the **Adopt a Street** Scheme:

<https://www.horsham.gov.uk/waste-recycling-and-bins/litter-and-street-cleaning/adopt-a-street>

- **Drugs Litter**

If you know about someone you care about being involved in drugs, please check out

<https://www.talktofrank.com/> where you will find useful information about different types of drugs, their effects and associated risks.

Community engagement/events/meetings

30/11 – We attended the annual **Southwater Christmas Festival** organised by the Community Partnership.





07/12 - We were very honoured to be invited to join the team of wonderful residents who braved the wind and rain to decorate the **Phoenix Tree** in memory of all our loved ones.



07/12 – We visited both **Southwater Junior and Infant Academies** for their **Christmas Fair**. It was great to see so many people supporting the schools and enjoying the many activities on offer.



11/12 – We were invited to the **Welcome Club Xmas Lunch** held at The Sports Club to join in with the festivities.



12/12 – We hosted the second of our **Journey** in Southwater sessions in the Council Chamber of Beeson House thanks to Southwater Parish Council. The sessions are designed for **parents and carers of Autistic and SEN children** to come together in a supportive, non-judgemental environment and swap experiences and strategies for the benefit of all. Our next session is on 23 January 2025 so please come along.

13/12 – The Southwater **'Op Jingle Bells 2024'** (funded by the SPC Chairman's Discretionary Fund) went in to its final phase as we supported Chairman Derek Moore to deliver a few gifts to our three schools as we offered a little extra sparkle to their Christmas celebrations.



18/12 – Together with Southwater Parish Council, we held a **'Are you Scam Savvy'** event at Beeson House presented by the Digital Safety and Fraud Team from West Sussex County Council. The presentation was offered to anyone who wanted to stop themselves falling victim to different types of scams.

Further free support is offered by appointment only by the team of Library Digital Volunteers on a range of digital enquiries from setting up an email account, to help with online shopping or being safe online. To find out more or to arrange for some digital support, please contact your local library directly.

Online 'Are you Scam Savvy' sessions are being offered by WSCC on Eventbrite where you can book your free tickets for Wed, 5 February at 1000 hrs and Tue, 22 April at 1300 hrs:

<https://www.eventbrite.co.uk/o/community-safety-wellbeing-wscc-17456763912>

18/12 – We attended the Games Afternoon held at the Village Hall.

Patrols

- We continue patrols of local businesses designed to disrupt shoplifting, ASB and improve engagement.
- We continue to provide high visibility patrols both on foot and in a liveried vehicle throughout the Parish.

Older, Vulnerable People and Youth

We routinely conduct high visibility patrols at times and in areas often used by older residents to offer a reassuring presence plus cover areas previously connected with ASB in order to act as a deterrent. Throughout the month, we regularly visited the Southwater Youth Project and engaged with many young people.

This month we have continued to work with two people who are **currently living in their cars**. We have provided them with hot water, food parcels and contact details of organisations that can provide support. We will continue to monitor the situation in order to safeguard them at this critical time in their lives.

We were contacted by an older resident who thought they had identified a **Scam TV Licence demand** threatening to send bailiffs to their home. We made a home visit and were relieved to see that our eagle-eyed resident was right and had contacted us before taking any other action. We spoke to the TV licencing department on their behalf and confirmed that they had a valid TV licence, and their records were up to date. Well spotted!

A phone call was received from a resident making enquiries about **meal delivery** options as their fridge had broken. They were able to organise meals to be delivered which include the bank holidays.

For further information on meal delivery please visit the following website or contact West Sussex County Council:
<https://www.westsussex.gov.uk/social-care-and-health/support-in-your-own-home/meals-on-wheels/>

The meals are delivered by HILS - Health & Independent Living Support in partnership with West Sussex County Council. HILS can be contacted on Telephone 0330 2000 103.

We assisted a resident who fell victim to a suspected **rogue trader** offering loft insulation. The victim felt pressurised by the trades person and authorised work to be carried. The bank was contacted immediately to make them aware and to stop any funds from being taken from their account. A report has been made to Trading Standards.

To report to Trading Standards, please use the following link:

<https://www.westsussex.gov.uk/business-and-consumers/trading-standards-information-for-consumers/report-an-incident-or-issue-to-trading-standards/>

We have continued our work with a number of **vulnerable residents** in the village making sure they have access to the support they need. This involves us having confidential conversations, identifying solutions and signposting residents to the most appropriate support network. We regularly do follow up visits to make sure that any support package is working effectively and to ensure that lines of communication remain open as situations can change quickly.

Early in the morning of Christmas Eve we were alerted by a concerned resident to a **person found asleep** at Christs Hospital train station. We promptly attended and met with a vulnerable adult who had slept there overnight. We had a good chat, supplied some fresh drinking water, confirmed that they did not need medical attention and helped them with transport on the next leg of their journey.

Dog related issues

Nothing to Report

If you find a dog roaming free and not being supervised, please report it to our kennels on **07512 089777**.
If you have lost your dog, please report it to Horsham District Council on 01403 215641 (office hours) or email ehl@horsham.gov.uk

For further information, please refer to <https://www.horsham.gov.uk/environmental-health/stray-dogs>
As with any other incident involving an immediate threat to human or animal life, please call 999.

Cycling

We have recently been receiving information about an electric bike/motorbike being driven dangerously around the parish. We believe most sightings relate to a particular individual so if you have any DashCam footage of them riding on the road, please can you get in touch so we can discuss how to take it further.

Parish specific/other

Public Enquiries

This month we responded to 16 enquiries from residents by phone, email or in person and where necessary, signposted them to the most appropriate support services. These enquires included issues with a scam TV licence demand, e-bike's being driven dangerously, inconsiderate parking in The Copse and a lorry obstructing the new footpath on Blakes Farm Road.

Hazards

07/12 – We located a streetlight in Lintot Square where the shade had become dislodged in the wind. We reported it to West Sussex County Council who organised for an emergency engineer to attend and make it safe.

30/12 – We came across a vehicle that had broken down, blocking the left lane of the A24 between Pollards Hill roundabout and Hop Oast roundabout. We carried out traffic management until the vehicle was recovered.



Meetings

03/12 – A Full HDC Neighbourhood Warden team meeting was held at Parkside in order to share project information and discuss emerging trends within the Horsham District.

10/12 – We had our quarterly Southwater Parish Council Steering Group meeting chaired by the Warden Supervisor, Carol Boniface and attended by Councillors Lewis and Pearce. This is a regular opportunity for the Parish to question us about our Key Performance Indicators, discuss ongoing and future projects and for us to provide progress reports on Parish and District objectives.

16/12 – We attended an anti-social behaviour case review meeting.

Training

Nothing to Report

Social Media/Press

We regularly post items on the Horsham District Neighbourhood Wardens' Twitter and Facebook Page <https://www.facebook.com/HDWardens> and Twitter: <https://twitter.com/HorshamWardens>

Our monthly reports are available on the Southwater Parish Council website: <https://www.southwater-pc.gov.uk/neighbourhood-wardens>

If you know of someone who would be interested in reading our monthly report, but they do not have access to the internet, please contact us and we will be happy to deliver a printed copy to them:

Bettina Long – 07789943156 Dominic Woodhead – 07789943193
Southwater.Wardens@horsham.gov.uk



**NEIGHBOURHOOD
WARDENS**



Your Neighbourhood Wardens

- We meet the needs of the community to improve the quality of life for the residents through engagement, promotion and support.
- We develop projects that benefit the local residents to tackle community safety issues and promote inclusivity.
- We promote community cohesion, resilience and solidarity to encourage and empower communities to resolve issues.
- We support vulnerable members of the community with activities, advice, welfare checks and signposting.
- We engage with residents daily to get to know our community to become a trusted friend to offer advice, guidance and educate.
- We offer education and advice when required before taking enforcement action (Fixed Penalty Notices for Public Space Protection order and Environmental Crime offences)
- We contribute to the delivery of the Community Safety Partnership by working with other agencies to provide a highly visible and reassuring uniform patrolling presence.
- We provide an effective eyes and ears service aimed at reducing the fear of crime and improving quality of life.
- We submit reports to the police to reduce incidents of drug use, criminal damage and anti-social behaviour (101 in non-emergencies and 999 in emergencies) and work alongside them to tackle anti-social behaviour.



Bettina Long
07789 943156



Dominic Woodhead
07789 943193

**IN AN
EMERGENCY
ALWAYS DIAL 999**

If you wish to speak to us in confidence, please give us a call or email southwater.wardens@horsham.gov.uk

 @HorshamWardens
 @HDWardens



**Horsham District
Community Safety
Partnership**



**Horsham
District
Council**

KEY:

ASB: Anti-social behaviour.

HDC: Horsham District Council

Operation Crackdown: Joint initiative with Sussex Safer Roads Partnership and Sussex Police to report abandoned vehicles or anti-social driving.

PCSO: Police Community Support Officer

SPC: Southwater Parish Council

WSCC: West Sussex County Council

WSFR: West Sussex Fire and Rescue