

Warden Monthly Report

Storrington Wardens Monthly Report for June 2024

Patrol hours TOTAL:	84.25	ASB incidents reported to us TOTAL:	48
Foot (high visibility)	77.25	Noise	
Vehicle	7	Neighbours	
Notices/warnings TOTAL:	1	Driving/vehicles	48
Verbal warning		Bicycles	
Parking alert	1	Alcohol	
Yellow card warning (ASB)		Youth	
Community Protection Warning/Notice			
Fixed Penalty Notice		Clear up/disposal reports TOTAL:	7
Reports into Police TOTAL:	5	Fly tipping / flyposting	1
Phone (including 101 and 999)	3	Graffiti	
Online		Dog fouling	
Intelligence report		Litter	
Verbal	2	Drug litter	1
		Hazards	5
Media Reports TOTAL:	49		
Press release/Community magazines	5		
Social media posts	44	Community events attended	32
Admin hours	23	School contact	10
Vulnerable people welfare checks	12	Youth engagement	11
Signposting	7	Reports to DVLA	
Safeguarding referral	1	Reports to Operation Crackdown	

ASB

Police Report (Phone, 101):

- Called 999 three times in regard to a street drinker that was becoming aggressive and shoplifting from Waitrose.

Intelligence report:

- None to report.

Signposting:

- Signposted resident to HDC website to complete a report for fly tipping.
- Signposted a couple of residents to Environmental Health due to noise near to where they live. Part of the problem are cars revving their engines up loudly (especially on Sundays). They are being encouraged to do this by young children from the village. We have informed the Police, who have signposted this to the Roads Policing team.
- Signposted resident to the Parish Clerk, she had lost her keys.
- Signposted elderly resident's Power of Attorney for them to contact the Glebe Surgery to obtain a referral to the Social Prescriber. Power of Attorney to check in on resident.
- Sign posted resident to Social Prescriber.
- Signposted resident caller to contact the Police as there was a confused vulnerable resident walking in the road.
- Signposted resident to Environmental Health and Police for vehicles revving their engines up outside their house.

ASB:

- None to report.

Verbal Warning:

- None to report.

Safeguarding:

- Spoke to Social Prescriber to discuss residents potential care needs. Social Prescriber to arrange an assessment.

Parking/vehicles

Operation Crackdown reports: Joint initiative with Sussex Safer Roads Partnership and Sussex Police to report abandoned vehicles or anti-social driving.

- None to report.

DVLA Reports:

- None to report.

Yellow Parking alerts:

- 1 x Parish Hall for overnight parking in car park.

Drivers spoken to for parking issues:

- 36 x vehicles parked on double kerb stripes North Street
- 6 x vehicle parked in High Street loading bay.
- Storrington Primary 5 x cars parked on double yellow lines (moved on).
- Storrington Primary 1 x car parked on zig zags (moved on).

Fly tipping/littering/graffiti.

Drug litter removed and reported to WSCC (West Sussex County Council):

- Reported to West Sussex, drug litter found on river walk.

Fly tipping:

- None to report.

Litter:

- None to report.

Graffiti:

- None to report

Flyposting:

- Removed flyposting from Village.

Community engagement/events/meetings

PCSO (Police Community Support Officer):

- Met with two PCSOs at the Leisure Centre during our meet and greet. Discussed various issues and talked about upcoming events, in particular the "Police month of action" in Storrington. Really good to see our PCSOs.
- Met with PCSOs as part of June's operation. Patrolled the village and showed them the ASB area's.
- Called PCSO twice to assist with street drinker. He had become aggressive and was witnessed shoplifting on two separate occasions on the same day from Waitrose.
- Called Ambulance service due to street drinkers condition.
- Met up with two PCSOs again. Discussed the problems we had this week with a known street drinker. They did speak to him. He was in good spirits and on this occasion was not causing any problems.
- Met up with PCSO to discuss CPW (Community Protection Warning).

- Helped with the Police engagement van, this event was the finale to the month-long police initiative in Storrington.

Village Market:

- Attended the Village Market. Busy, which was good to see. Spoke to one resident about his house move.
- Second visit to the Village Market. The market is getting busier.

5 Loaves Cafe:

- 3 x Visits to the Chapel, regular residents there. Everyone in good spirits.

Power Garage:

- We spoke to the staff at the Power garage to thank them for nominating the Warden service for a donation of £500. We put forward the Chanctonbury Leisure Centre for any future donations, especially for the Creche.' The leisure Centre are a big support to all who work and live in the Parish.

Wardens Meet and Greet:

- Held our monthly meet and greet at the Leisure Centre. Listened to some residents' concerns and advised accordingly. Explained all the activities coming up for all to enjoy over the coming months. 2 x PCSOs attended which was great to see. Discussed and exchanged Intelligence on various issues.

Storrington Library:

- Met with Head Librarian and Library Manager to discuss the possibility of holding events at the Library. They were incredibly positive and will confirm with us in due course. Following up from this, the Library have given us the go ahead to hold our Autism and SEN group meetings in the Library and are keen to discuss any future projects.

Parent and toddler group:

- Visited the group. Everyone in good spirits, one Mother there with her new-born daughter.
- Second visit to this group. Busy.

Autism and SEN (special education needs) Group:

- A really good turnout this month. A new member joined in with us which is always good news.

Cuppa and a Chat:

- This month's Cuppa and a Chat was the best attended to date. The Minibus was of significant help again, getting the most vulnerable and isolated out for the morning. Members of the Rotary Club came down to meet and greet with our residents, they are a massive help to the Neighbourhood Wardens.

Speed Watch:

- Assisted members of Speed watch on Pulborough Road.

Neighbourhood Wardens Meet and Greet:

- Held the meet and greet at Chanctonbury Leisure Centre. Visited by residents that were plagued by noise of engines revving up outside their house. Signposted resident to Environmental Health and the Police.

Youth Forum:

- Youth Forum has been handed over to Councillors to develop further. We will still work closely with them on issues that have been raised to date.

Darts:

- Darts session went well. We had some nice compliments from two of the youth's parents. We will continue with these events all the time it is required.
- Second Darts session of the month, youths still attending so will carry on with event until end of school term.

- Third session this month. Numbers increased this week, a good reason to keep it going.
- Fourth darts session this month good turnout, some of the youths are really improving. Will continue the session until the end of term.

Whitehorse Court:

- Attended the quiz and spoke to residents to see if they would be interested in coming to the pottery trip we are planning. Three residents have signed up to come.
- Second visit to the residents this month. All in good spirits.

Skate Park Equipment:

- Meeting with the Rep for Rhino Skate Park Equipment. Ran over some ideas he had to improve the Skate Park. Designs sent over to us. We have also contacted "Fearless Ramps" another company who construct and supply Ramps/equipment for other Parishes. We will set up a meeting with them to discuss further.

Patrols (foot/visible, and car)

Kithurst and Chantry:

- 2 x Patrols Kithurst and Chantry car parks. No fly tipping in both areas.

Older, vulnerable people and youth

Youth engagement:

- We held the litter pick which was organised at the request of the Youth Forum members. The litter pick was carried with the help of volunteers (parents and councillors) to assist our young people. Our litter pick started at Place Villerest and took in the Mill Pond, River Walk, North Street, Car Park, High Street to the Memorial Pond and the Chanctonbury Leisure Centre. In total seven bags of rubbish were collected. Big effort by our young people and a big thanks to parents, Councillors and residents who took part.



- We met up with three youths on two separate occasions at the Mill Pond. They were clearing out some of the reeds and empty bottles and cans, getting ready for the fishing season (Starts 15th June).
- Two young girls came up to us with their friend at Sullington Rec. and were concerned about getting home. They only lived around the corner. Whilst talking to them a family friend came along to walk them home. All checked and everything was in order.
- Spoke with a youth at the Mill Pond who was fishing. Gave some advice on bait etc.
- Spoke with two youths near to Place Villerest. They are using the gym, one of the Wardens has experience with weightlifting and offered some advice.
- Spoke to different group of youths fishing the Mill pond, as they were over thirteen, they were advised to get a rod licence.
- Gave some youths some fishing gear that was more suitable for the small pond.

- Met up with more youths at the Mill Pond fishing. Advice given about not fishing on the Island. All in good spirits.
- A good news story this month was the start of the Level 2 Fitness Trainer course for some of our deserving young people. The course gives them a qualification and the opportunity to build upon it. We were asked by Andi Dunstan (Leisure Centre Manager) who funded this and has supplied the Trainer, to find suitable applicants who would benefit from the course. The course runs over 7 weeks and is free to the Students.



Vulnerable residents' welfare check:

- Received a call from Age UK regarding an elderly resident living in Storrington. This resident is known to us. We have explained the various events/support that is available within the Parish.
- We received a call from the Library informing us of an elderly person who had fallen off her mobility scooter the day before and was unfortunately still in Hospital. The Library took in her mobility scooter. We were asked to return it to an address in this persons road who would store it for her. We took the scooter back as requested. **Update:** We paid a welfare check to this lady a couple of days later, she wanted to thank us for returning her mobility scooter to her neighbour. She is on the mend but will take some time to fully recover.



- Visit to a gentleman who has moved back to Storrington from Ashington. We provided him with local events and activity details. We also informed him of the access we have for use of the Minibus. He has our contact details.
- Visit to a lady well known to us. Gave her the updated events leaflet. We have arranged to collect her in the Minibus at the next Cuppa and a Chat. We will return her safely afterwards.
- Visit to a couple to introduce ourselves properly after meeting them at a previous Cuppa and a Chat. We have given them the times and dates leaflet for Cuppa and a Chat. The offer of collecting them in the Minibus has been made.

- Visit made to a resident who was being intimidated by young people knocking on her door and running away. We identified the culprits and spoke to them and their parents. Resident told us today that there have been no further problems since.
- Visit made to a vulnerable resident who has had some health concerns recently. We have contacted her Power of Attorney as we feel she needs a visit to the Doctor. **Update:** Further conversation from Power of Attorney, a Doctor has visited and awaiting test results. Social Prescriber to be contacted.
- Visit made to an elderly lady at the request of her daughter. She was concerned that her smoke detectors were working correctly. We checked and everything was in order.
- Visit made to a resident to ask if she wanted to come on the Pottery session. We have arranged this to be held at Squires Garden Centre next month. This is to assist with social isolation. The lady was happy we had asked and will now be coming out with us and the group.
- Received a call from a resident to say a confused woman was trying to wave someone down to assist her. I went to the address and spoke to the elderly couple who were having log in problems and were on the phone to a banking company. I was not happy with the information the caller was asking for so terminated the call. I informed the husband to report this via 101. I called the couples bank for them and fortunately their account had not been affected. The call may have been genuine but their bank are now aware.

Dog related issues.

- None to report

Cycling

- None to report

Parish specific/other

School Engagement:

- 3 x visits at Lunchtime to Rock Road School to meet and chat with staff and pupils.
- Visit to Storrington Primary to discuss the meet and greet with year 6.
- 1 x patrol (P.M) outside Storrington Primary Re: Parents parking irresponsibly when collecting their children.
- 3 x patrols (A.M) outside Storrington Primary Re: Parents parking irresponsibly when dropping off their children.
- Storrington Primary School Fete: Attended the School Fete. Lots of stalls, donkey rides, games for the children, fake tattooing, handmade jewellery. Fundraising by the pupils on most of the stalls. The pleasant weather meant a great turnout by children, parents, and the local residents.
- Met with year 6 Storrington Primary for a meet and greet as part of our early intervention initiative. Discussed going up to Rock Road. Fire brigade also came along and spent time with the kids.

Walkabout with HDC Leadership team.:

- We met with the Chief Executive of Horsham District Council and the Leader of the Council. This was set up for the leadership to see what a day in the life of the Warden service looks like. We showed them around our village, talked about any problems we face and discussed all the events that the Warden service have set up over the last few years.

Encampment:

- We came across a lady who had camped in her tent on the grass verge by River Walk. We checked on her welfare and she seemed ok. We had to inform her she could not camp on this land. She was very polite and understood our request.

Meeting with WSCC Safer Routes Officer:

- Met with the Safer routes officer to discuss potential implementation of safer/green routes within the Parish. We are primarily looking at routes to and from Schools. This will be fed back to the Parish Council as part of their bigger plan.

Hazards and Risks:

- Whilst on patrol we came across a Waitrose trolley that had been dumped in the Mill Pond. We managed to pull this out and returned it to Waitrose. We also returned another trolley from North Street carpark to Waitrose.
- Dog poo bin on river walk burnt out, reported to waste team.
- We came across a fence broken on river walk. Reported this to the Parks team.
- Small fire had been lit at the Mill pond, Fire had been put out and area was safe. Reported to HDC parks for clear up.
- Returned to Waitrose a number of trollies that had been left in North Street carpark.

Social media/press

Press Releases:

- Sussex Local monthly press release.
- Press release for Cuppa and a Chat.
- Darts Events
- Press release for Autism and SEN Group.
- 3 Heralds monthly press release
- 44 x Twitter and Facebook releases.

Breakdown of Time Spent on Parish Priorities

Tasks and priorities	Percentage of time spent
Elderly/vulnerable*	6
Youth*	16
Hotspot areas	59
Admin	16
Other**	13

- *The time spent on elderly/vulnerable, and youth includes planning time for projects as well as face to face interactions.
- **other accounts for meetings, drop ins, community events outside of the priorities, travel time, training etc. when not suitable for the other headings.

