Adur NHW Newsletter



Lancing & Sompting Issue

November 2026

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Cold Calling

Criminals are impersonating Amazon staff and are cold-calling customers, claiming that suspicious activity has occurred on their account.

Between 5-14 October 2026, criminals stole £86,837 from victims while purporting to be representatives from Amazon. Report Fraud received 110 reports where Amazon impersonation had been identified, with 60% of reports involving people aged between 50 to 79.

Analysis of Report Fraud data identified an emerging trend involving victims being contacted by the criminals, alleging suspicious activity on their Amazon accounts.

The criminals claim that unauthorised items have been added to the intended victim's Amazon basket, and that someone is attempting to purchase the items using their bank details.

The criminals then tell the victims that the transactions can be stopped and their account secured, but only if they follow specific instructions, including:

- Victims must share their screen through messaging platforms as part of a resolution process and download money transfer apps. Criminals then use these apps to move money into accounts they control.
- Victims are told to provide legitimate documents, such as a passport, for "verification" purposes. Criminals use this information to facilitate frauds and transfer money.
- Victims are persuaded to download remote access software, allowing criminals to take control of their device and carry out transactions on the victim's behalf to steal funds without their knowledge.
- Victims are told that gift cards have been added to their Amazon basket without permission, and are tricked into authorising payments, which are sent to accounts under the criminals' control.

Remember that genuine service providers, banks and the police will **never** call asking you to transfer money, share personal financial details or relinquish remote control of your computer, phone or other device.

If you receive an unexpected call:

- Check if it's genuine: contact the organisation directly using contact details you know are correct, or by calling 159 if you need to contact your bank.
- Remember that the Caller ID display on your phone is not proof of ID.

West Sussex residents who use telecare or an alarm connected to their landline are being encouraged to check their arrangements as the UK moves from traditional analogue landlines to digital technology.



For most people the change should be straightforward, but some telecare and alarm services may be affected.

Residents whose telecare is provided through West Sussex County Council's commissioned Livity Life service can be reassured that its move from analogue to digital equipment has already been completed.

However, residents may use telecare through other organisations, including private or self-funded services, district or borough careline services and housing-based schemes.

Anyone using another service, or who is unsure who provides their equipment, should contact both their telecare or alarm provider and telephone provider to check whether they need to take any action.

Telecare can include pendant alarms, lifelines, fall detectors and other equipment that helps people live safely and independently at home.

Councillor Richard Bates, West Sussex County Council Cabinet Member for Adults' Services, said:

"Telecare can play an important role in helping people remain safe and independent at home, so we want residents to have clear and reassuring information about the digital switchover.

"If your telecare is provided through our commissioned Livity Life service, the equipment changeover has already been completed. If you use another provider, or you're unsure, please check with your telecare and telephone providers."

Councillor Tracie Bangert, West Sussex County Council Cabinet Member for Community Support, Fire and Rescue, said:

"We'd also encourage people to think about relatives, friends or neighbours who use telecare and may need some help understanding the change or contacting their providers.

"A simple conversation can help make sure people know who provides their equipment and whether there is anything they need to do."

Telephone and telecare providers are responsible for managing their own moves to digital services and advising customers about any action required. West Sussex County Council can provide general information and signposting but cannot test, repair or confirm the compatibility of equipment supplied by another provider.

Residents who rely on telecare or their landline should also ask their providers what arrangements are available during a power cut.

Printed information will be available through West Sussex libraries and Family Hubs as part of the awareness campaign.

Find out more about the move to digital landlines on GOV.UK.

See the latest Alerts at : https:// worthingnhw.ourwatch.org.uk/

Anti-Social Behaviour

Perpetrators of anti-social behaviour could be hit with tougher restrictions like curfews or bans from town centres, as new Respect Orders come into force across England and Wales. Respect Orders enable police and councils to take stronger enforcement action against relentless adult offenders of anti-social behaviour.

Courts can ban offenders from town centres or stop them drinking in public hotspots such as high streets and local parks. They can also hand out unlimited fines and tough community punishments, including curfews or hours of volunteering. Offenders can also be ordered by the courts to tackle the root causes of their behaviour, from drug or alcohol treatment to anger management courses, instead of simply returning them to the streets to start the cycle again. A wide range of authorities can apply for a Respect Order, including landlords for housing associations and transport networks, in addition to police and local councils.

Breaching a Respect Order would be a criminal offence, with police able to arrest anyone who ignores the rules. Those who flout an Order could face up to two years' jail time.

Respect Orders will be uploaded to the Police National Computer so, where someone is committing anti-social behaviour, police can check to see if one is in place and arrest them for breaching their conditions. To receive a Respect Order, the perpetrator must have engaged in, or threatened to engage in, conduct that has caused, or is likely to cause harassment, alarm or distress. This broad description means a wide range of behaviour could be captured. Respect Orders replace Civil Injunctions for adult offenders and give police stronger enforcement powers, including the ability to arrest anyone who breaches an order.

Unlike other historic anti-social behaviour measures such as Anti-social Behaviour Orders – more commonly known as ASBOs – Respect Orders can also compel offenders to take positive action to deal with some of the root causes of their behaviour. Another key difference is that Respect Orders will only apply to adults aged 18 and over. Under 18's can however still receive an existing Youth Injunction which includes both prohibitions and requirements.

White Ribbon Day 25th November

The theme will be "It Takes All of Us" - a reminder that ending violence against women and girls is a collective responsibility

The White Ribbon movement began in 1991 to engage men in the prevention of gender-based violence. At the time, there was very little work being done to engage men in this issue.

In its beginnings, White Ribbon joined with other campaigns around the world to mark the 25th November and the White Ribbon became an important symbol for ending men's violence against women. White Ribbon was one of the voices that campaigned for the UN recognition of the 25th November as The International Day for the Elimination of Violence Against Women, which was designated by the UN in 2000.

White Ribbon Day continues every year to draw attention to the importance of men being part of the solution to end violence against women and girls, once and for all.

Violence Against Women and Girls (VAWG) is defined as:

"Violence against women' means any act of gender-based violence that results in, or is likely to result in, physical, sexual or psychological harm or suffering to women'.

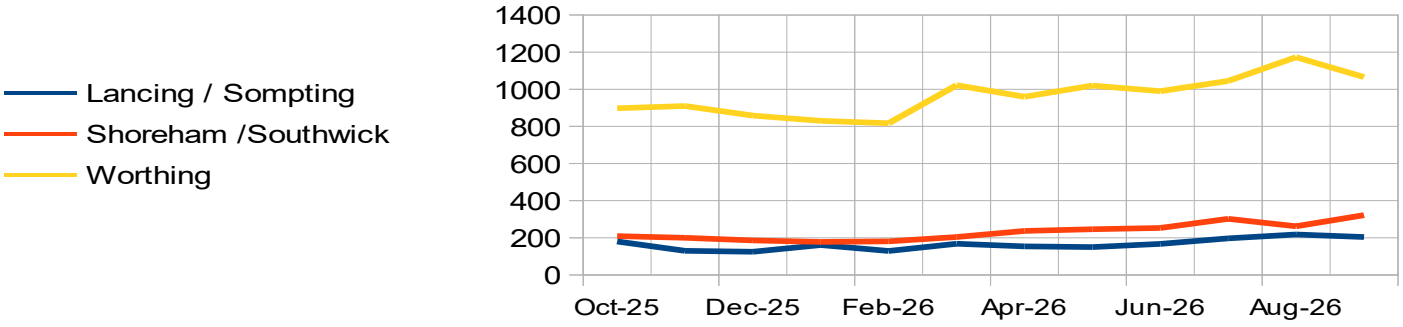
A survey conducted last year by Unite showed that 56% of women surveyed had been the recipients of sexually offensive jokes, and one conducted this year by Amnesty International found that 70% of Gen Z women report experienced misogynistic content towards themselves on social media at some point, with 11% experiencing it at least once a week. Another survey revealed that 71% of parents surveyed said that a football coach has a greater influence on their son's sense of masculinity than any online presence, thus underlying the importance of raising awareness of the need to establish boundaries at an early age.

The White Ribbon Promise (which can be made online on https://www.whiteribbon.org.uk/promise) is a commitment never to use, excuse or remain silent about men's violence against women. It could mean not laughing along with a sexist joke, challenging harmful comments or content, listening to women and speaking up when you can.

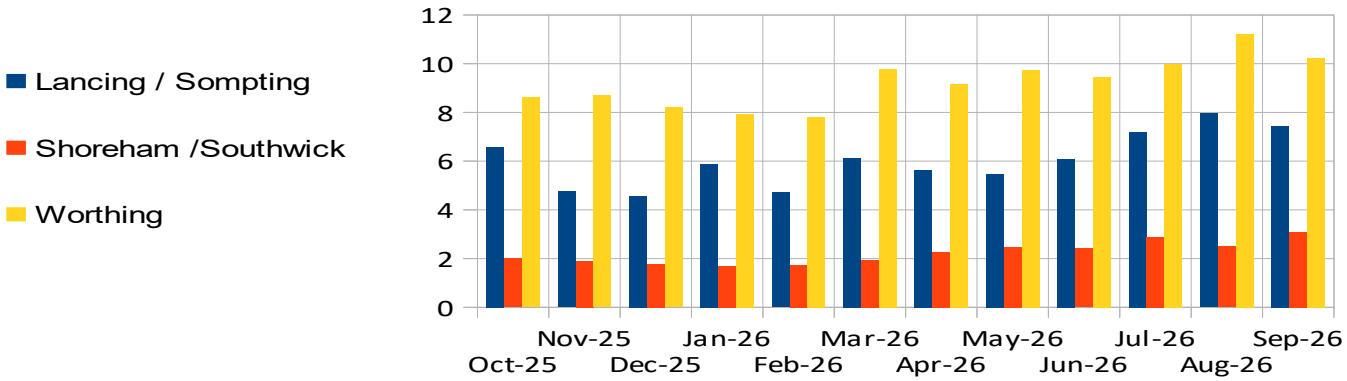
Crime Statistics for September 2026

September 2026	Churchill	Cokeham	Manor	Mash Barn	Peverel	Widewater	Sub Total
Antisocial Behaviour	15	16	4	14	10	16	75
Bike Theft	0	0	0	0	0	0	0
Burglary	2	0	1	0	1	1	5
Criminal Damage	4	1	1	0	0	3	9
Drugs	1	2	0	1	1	1	6
Other Crime	1	0	0	0	0	2	3
Other Theft	1	1	1	2	2	2	9
Weapons	0	1	0	0	2	0	3
Public Order	3	1	2	4	6	5	21
Robbery	0	0	0	1	0	0	1
Theft Shop	0	0	0	2	4	0	6
Theft Person	0	0	0	1	0	0	1
Vehicle Crime	0	0	2	0	1	0	3
Violence & Sex Offences	14	11	6	11	11	9	62
Totals	41	33	17	36	38	39	204

Crimes October 2025 to September 2026



Crimes per 1000 of Population





https://adurnhw.my.canva.site/