

Volunteer Role Profile

Volunteer Role

Worthing Integrated Care Centre Meet and Greet Volunteer

Volunteer Manager

Volunteer Manager

Where you will be based

Community

Why we want you

Three SCFT services: Podiatry, Special Dental Care and Talking Therapies are moving into a brand new building in March 2025. Meet and Greet Volunteers are required to assist patients when they attend an appointment at the centre for the first time, by being a welcoming, friendly face and in turn support staff by being present.

Morning and afternoon shifts available, Monday to Friday, 2 to 4 hours between 08.30am and 12.30pm and 1.00pm to 5.00pm.

What you will be doing

- Greeting patients on arrival at the centre
- Assisting patients to navigate the building and signposting to the service(s) they require, both verbally and by taking them to where they need to be
- Pushing patients in wheelchairs as required
- Opening doors and helping patients to access lifts

The skills you need

- A high level of communication, listening and interpersonal skills
- Able to stand for long periods of time and also walk around the centre, which is over two floors
- Self-motivated; with an ability to think on your feet and work independently
- Punctual and dependable
- Demonstrates empathy and compassion

What's in it for you

- Learn new skills, become part of a team, make new friendships and help with career and employment opportunities
- Be part of the launch of the new Worthing Integrated Care Centre
- Travel and parking reimbursement available for shifts attended. Centre is close to Worthing train station and local car parks.

Disclaimer

Please note: volunteers will not be asked to help in ways which facilitate a decrease in paid employment. The work of volunteers will complement and not supplement that of paid employees of the Trust.