



NEIGHBOURHOOD
WARDENS



Horsham
District
Council



Denne, Trafalgar, and Forest Neighbourhood Councils

Neighbourhood Warden Report September 2025

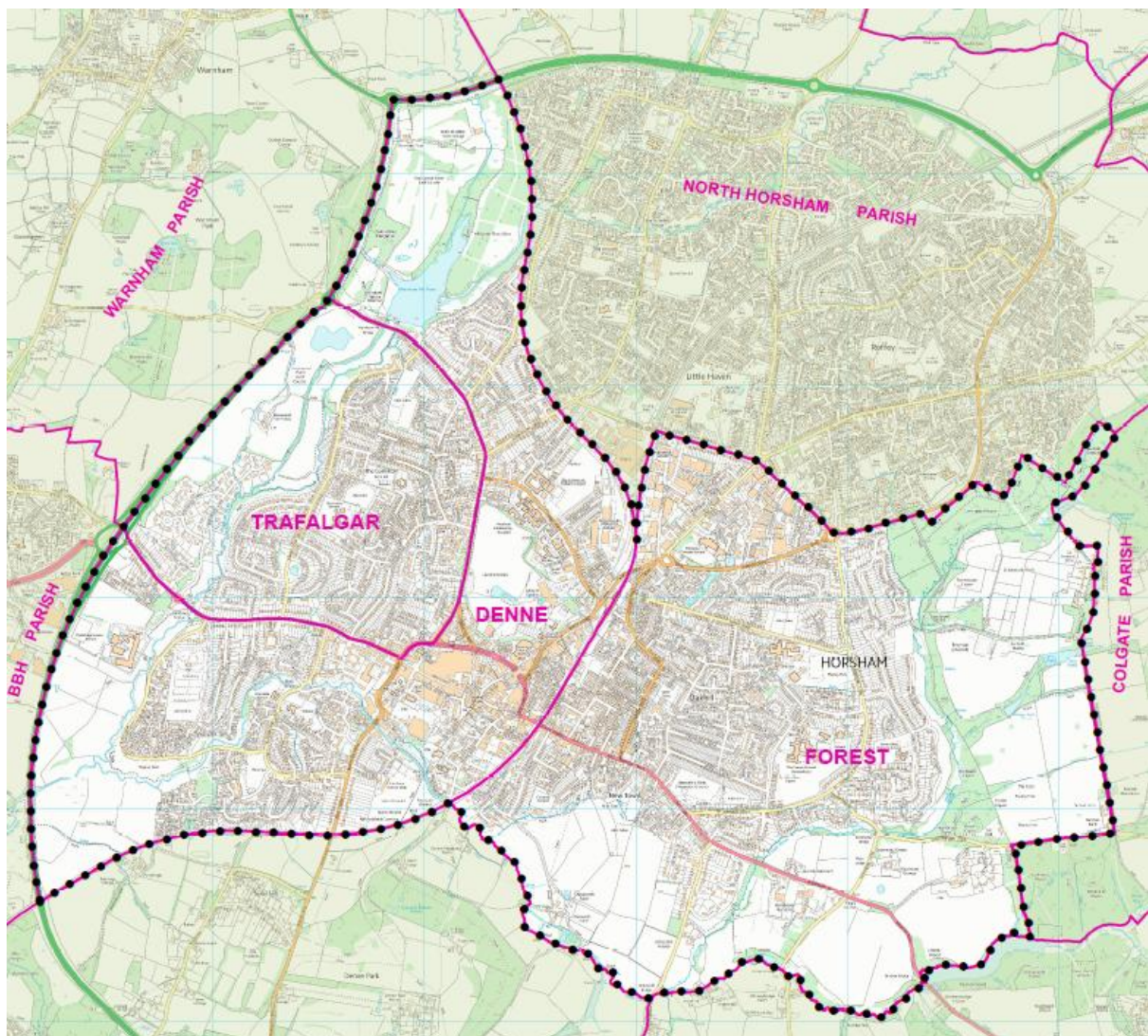
Patrols

During the month of September, we were on patrol in the community for a total of 106 hours. It was the final month of the Home Office's Safer Streets Summer Initiative and so there was a focus on our activities in the Town Centre.

September's patrol time included 55 hours 45 mins in Denne. We completed numerous joint patrols with the Police's Horsham Neighbourhood Town Team (team of six local PCSOs)

We spent 24 hours 25 mins in Forest which included covering areas such as New Street and Bennetts Field and hosting a street briefing with PCSO Laws.

We spent 25 hours 50 mins in Trafalgar this month. This included completing checks of the parks and green spaces.



Community engagement/events/meetings

A successful launch!

Dungeons & Dragons Club:

We kicked off the first of our Dungeons & Dragons Club evenings, in partnership with 4TheYouth. It was a fantastic start to the club, with a great turnout for session one! We had nine young people join our three volunteers. We hope this number will increase and there are still spaces available. We would like to take this opportunity to thank the volunteers for their time and patience whilst we worked in the background with 4TheYouth to get the club started. We would also like to take this opportunity to thank Dean from 4TheYouth for his assistance, both in the background and on the day, we look forward to many more Dungeons & Dragons Club evenings and possibly some more partnership work in the future.

Should you know a young person who wishes to attend this club, then please feel free to sign them up using the link below. We expect this to fill up fast, so please don't hesitate in getting your young person signed up! <https://bookwhen.com/4theyouthltd>



Horsham Market:

As always, we continue to stay in close contact with Horsham Market and speak with the market stall holders. Horsham Market is an amazing hub of the community, and we would encourage anyone to attend on a Thursday, Friday or Saturday.



Street Briefing with PCSO Christina Laws:

In September, we joined PCSO Christina Laws in hosting a street briefing for the residents of Forest. As usual, this was hosted just outside New Street Butchers. We encourage residents to come along and have a chat with both ourselves and PCSO Laws. This is a great opportunity for residents to ask any questions they may have, along with sharing any concerns or comments with regards to their local area. We will continue to join PCSO Laws at her street briefing in the future.



Anti-social behaviour engagement event with Sussex Police and the HDC Anti-Social Behaviour Officer:

This month, we attended an anti-social behaviour engagement event at the Forum hosted by our anti-social behaviour office. We were also joined by PCSO Rico Pereira de Barros and PCSO Izzy Robbins. This was set up due to an increase in anti-social behaviour reports in the Forum area over the summer months. This gave residents an opportunity to share any concerns they may have, as well as share any measures they believe would be effective in reducing activity of this nature. As always, we are working hard behind the scenes to stop and prevent anti-social behaviour throughout our neighbourhoods.



Care Leavers Training in partnership with WSCC:

We also joined our anti-social behaviour officer in hosting a segment at the care leavers training session hosted by West Sussex County Council. We spoke about our role and how that fits with contextual safeguarding. Following this, we split up and joined a table each. This provided an opportunity for the attendees to ask us questions, along with allowing us to explain in a little more detail what we do as Neighbourhood Wardens and our role in safeguarding.



Emergency First Aid at Work:

Jordan attended his emergency first aid at work training. This was a great session that allowed him to brush up on his first aid skills, to better help should our assistance be required, whilst out in the community. Giving first aid isn't just a skill that can be carried out by Paramedics and Doctors. You never know when you could be involved in a life-threatening emergency and knowing what to do could make all the difference. This session was hosted by Jenny Legg from Training Legs First Aid.



West Sussex Fire and Rescue Service

A quick response on West Street:

Early this month we were informed by market staff of a developing incident on West Street. Unfortunately, due to high winds, the signage on the former Poundland store had blown loose and panels began to fall from the building. We closed off a large portion of West Street. We called our colleagues at the West Sussex Fire and Rescue Service who attended to ensure the building was made safe, and the remaining panels were removed. We then re-opened the portion of West Street that had been closed off. In total the incident was resolved within 30 minutes. We would like to take this opportunity, to thank the market stall holders and West Sussex Fire and Rescue Service for their assistance in resolving this incident quickly and safely.



West Sussex Fire and Rescue Service Safe and Well visits:

A Safe and Well Visit is a free service carried out by West Sussex Fire & Rescue Service. It involves a pre-arranged visit to your home to offer advice on how to make it safer and, where appropriate, fit smoke alarms or other specialist fire detection equipment free of charge.

Visits are tailored to the specific needs of the household - they normally last between 30-45 minutes. The fire service personnel who visit always carry identification.

You can check eligibility and request a visit, by visiting the link below:

<https://www.westsussex.gov.uk/fire-emergencies-and-crime/west-sussex-fire-and-rescue-service/home-fire-safety/safe-and-well-visit/>

Sussex Police and anti-social behaviour

Sussex Police:

As Neighbourhood Wardens we have been in contact with our Police Community Support Officers (PCSOs) this month and continue to share information with them. We have a dedicated 'Town Team' of six PCSOs. During September, we had approximately 18 calls with the PCSO Town Team, and we completed 14 joint patrols. Your Town Team consists of PCSO Bell, PCSO De Barros, PCSO Fitzpatrick, PCSO Mill and PCSO Ross.

In Forest Neighbourhood, PCSO Christina Laws is the local PCSO. We will be continuing to join PCSO Laws over the coming months to host street briefings in the Forest Neighbourhood.

In Trafalgar Neighbourhood, PCSO Kyle Berriman is the local PCSO. We meet with PCSO Berriman frequently to discuss the Trafalgar Neighbourhood and attend community events together.

If there are any community events that you believe would benefit from a visit from the Neighbourhood Wardens and / or PCSOs, then please get in touch with us and this can be arranged.

Anti-social behaviour:

Over the past three months, we have teamed up with our colleagues at Sussex Police for the 'Safer Streets' summer town centre initiative, arranged by the Home Office. The focus is visibility, prevention and enforcement. We have completed a total of approximately 42 joint patrols and a total of 178 hours 20 mins of high visibility patrol within the Denne and Town area over the past three months.



Cycling

This month, we have seen a slight decrease in cycling on West Street. We have asked 20 cyclists to dismount, all of whom dismounted upon request.

Bike thefts are still prevalent, and members of the public can order their own anti-theft stickers from The Bike Register <https://www.bikeregister.com/>

Sussex Police have also shared information on how to secure your bike appropriately: <https://www.sussex.police.uk/cp/crime-prevention/keeping-vehicles-safe/how-safe-is-your-bike/>

Older residents, vulnerable people and youth engagement

Youth engagement:

We have spoken with several of our 'known' young people and engaged with them 17 times this month.

As mentioned above, we also started our Dungeons & Dragons Club, which is an excellent way to engage with a new group of young people.

Vulnerable residents:

In September, we have been in contact with nine members of our community who are potentially vulnerable. We continue to signpost to support and ensure that services are working with these residents.

We also assisted our colleagues at Sussex Police in the location of one of our vulnerable residents, who was reported missing. Thanks to our partnership working, we located the resident within five minutes of being informed they were missing. Sussex Police attended quickly, and the resident was returned home.

Signposting:

We've had 125 conversations described as 'signposting' this month. This can be anything from our local foodbanks and community fridge to advising on the best way to report crime. During our foot patrols, we spend a lot of time discussing with residents the support and resources available to them. Please see our resources page (attached in the email you received with this report) for the services we regularly signpost to.

Reporting crime and anti-social behaviour

999	101	CrimeStoppers.	British Transport Police	Horsham District Council
<ul style="list-style-type: none">• A crime is happening now.• Someone is in immediate danger or at risk of harm.• Property is in danger of being seriously damaged.• A serious disruption to the public is likely.	<ul style="list-style-type: none">• All non-emergency incidents where the crime has already happened or there is no immediate risk of harm.	<ul style="list-style-type: none">• To report crime 100% anonymously.• CrimeStoppers is not the police – it is an independent charity working to help communities.• Information given will be shared anonymously with the police.	<ul style="list-style-type: none">• Non-emergency incidents on a train or at a station can be reported direct to the British Transport Police online: www.btp.police.uk/reportcrime.• There is also a Railway Guardian app.	<ul style="list-style-type: none">• Report general anti-social behaviour and repeated public nuisance to the ASB team at Horsham District Council.• You can also report litter, fly-tipping, graffiti, dogs and dog fouling online: www.horsham.gov.uk/report.

See it. Report it.
Reporting crime and ASB means we can work together to reduce it.

Horsham District Community Safety Partnership | Horsham District Council

Safeguarding:

Our approach to safeguarding has changed at Horsham District Council. We now have Safeguarding Champions who are trained within the Council. This is in response to WSCC having an incredibly high demand of safeguarding referrals. This will ensure we have tried to utilise all resources and services available before we complete an official safeguarding referral.